

Quality Policy

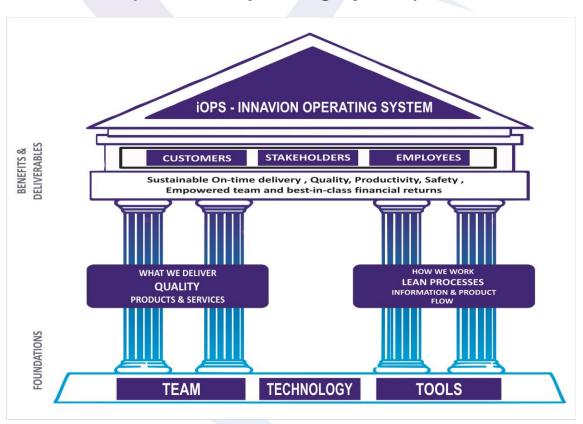
At Innavion, we are committed to delight our customer's by consistently providing sustainable products and solutions complying with the applicable requirements and continually improving the processes.

We at Innavion relentlessly embrace innovation and technology driven solutions to stay ahead of the game.

Quality Objectives

- Quality First Plan & execute accurate, complete, timely and reliable work. Integrity never compromised.
- ♣ Customer Focus- Makes customers a primary focus, develops and sustains loyal, productive relationships.
- Continuous Improvement-Develops and implements creative solutions to systems and processes
- **↓** Embrace and Execute iOPS (Innavion Operating System) practices.

How We Work: iOPS (Innavion Operating System)



iOPS (Innavion Operating System)



iOPS is the Innavion operating system. It focuses on the drivers of Technology excellence and Innovation — our team, technology and tools work together to implement **iOPS** practices in all of our activities across the company to benefit our customers.

iOPS has three elements **3T's**: Team, Technology and Tools. The daily interaction of each element is what makes it an operating system. Results focus on perfect quality, on-time delivery, highly engaged teams working in an environment to deliver results with excellence.

iOPS brings speed, customer delight with the cost effectiveness and technical excellence to achieve breakthrough performance. **iOPS** management operating system creates a sustainable business process that is continuously developing better products, services and experiences, improving productivity, efficiency and thereby reducing costs. We are committed to consistently delivering iOPS benefits to our customers, employees and stakeholders.